



**RETTENDON PARISH
COUNCIL
SURVEY RESULTS 2021**

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2021**

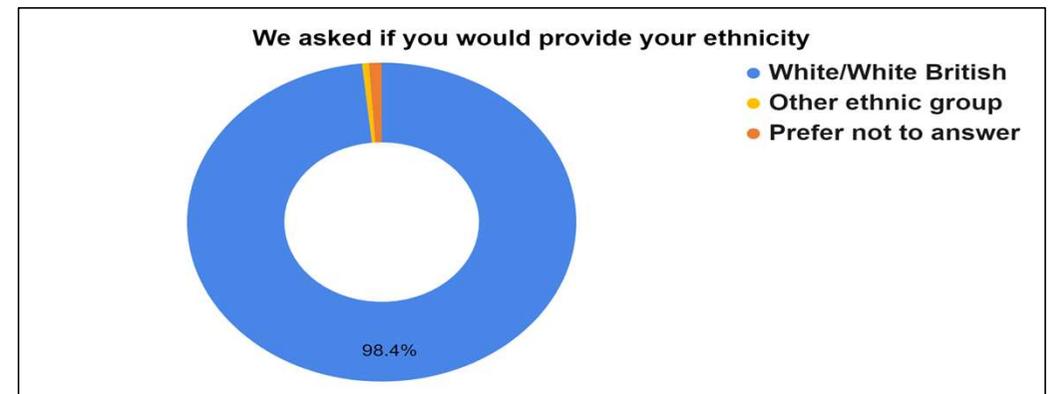
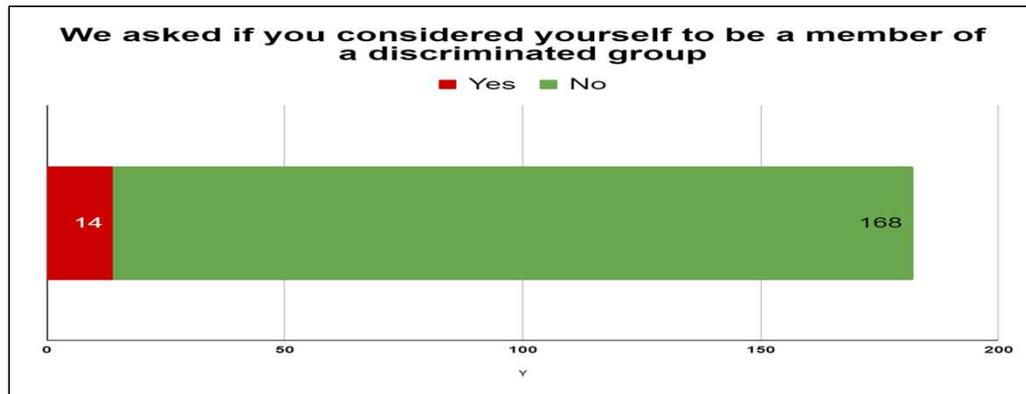
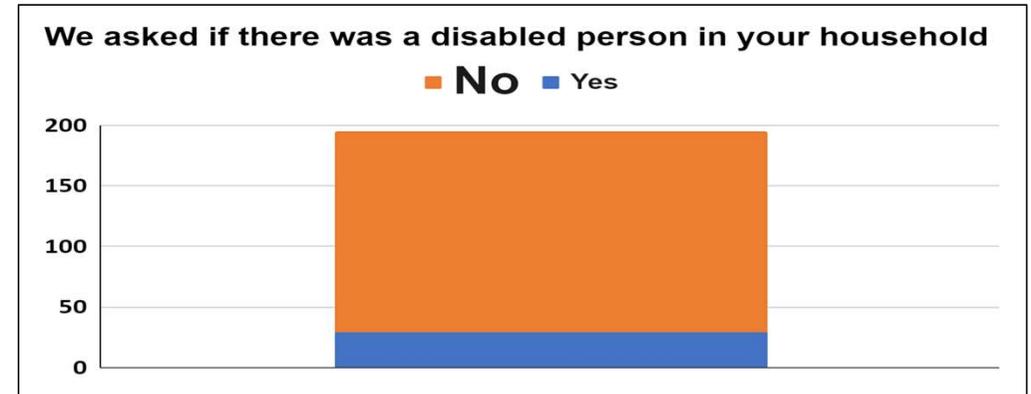
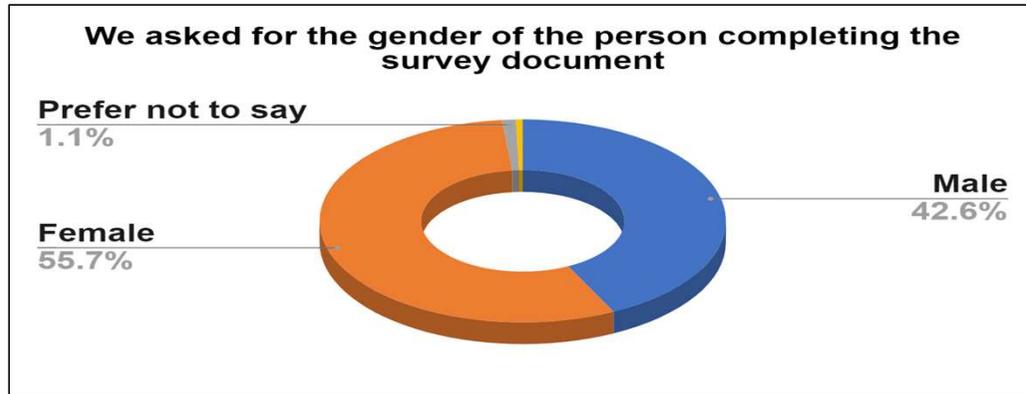
Introduction

Rettendon Parish Council (RPC) conducted this Survey of Parishioners to establish the views and concerns of residents on a range of issues. (The previous Parish Survey was carried out in 2003.) All residents were invited to participate and thereby have their views and concerns considered by the Parish Council. The purpose of this report is to present the results.

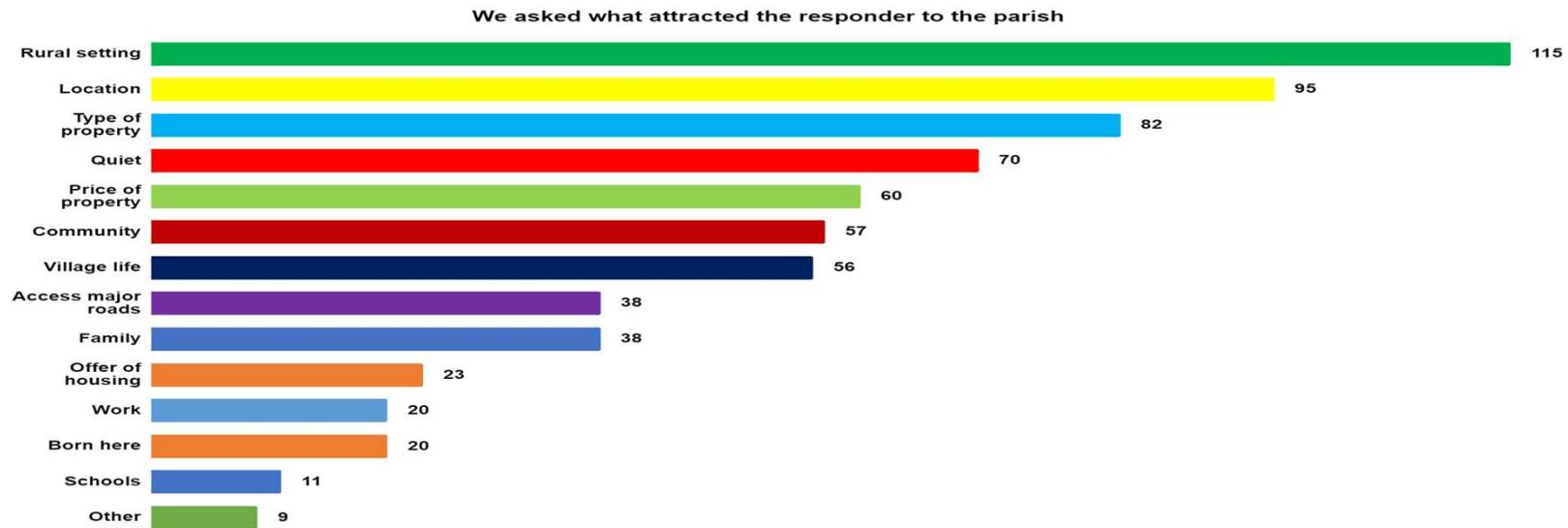
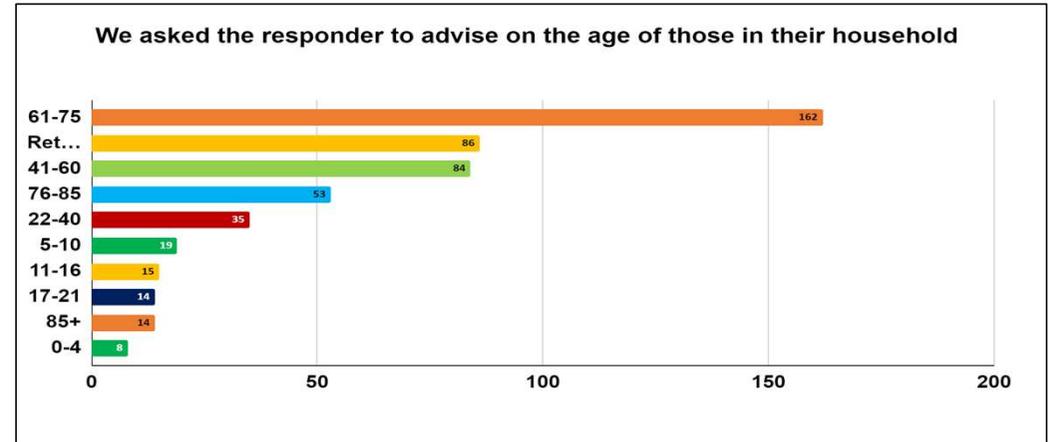
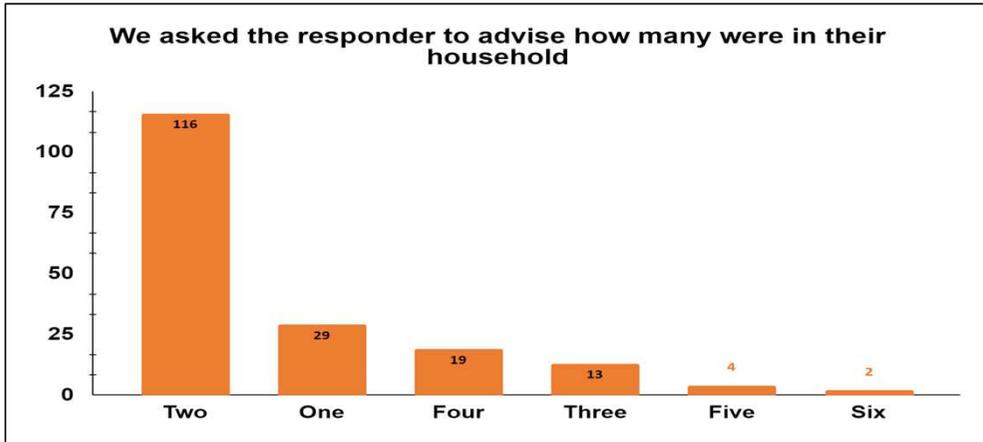
Of the 1,000 households in the parish, more than 180 took the time to complete and return their survey form. All of the comments are available to view in full on the PC web site at [URL](#)

Rettendon Parish Councillors appreciate the efforts of all those who helped create and distribute the survey and are very grateful to the residents who took time to complete the survey and share their views.

Parish demographics

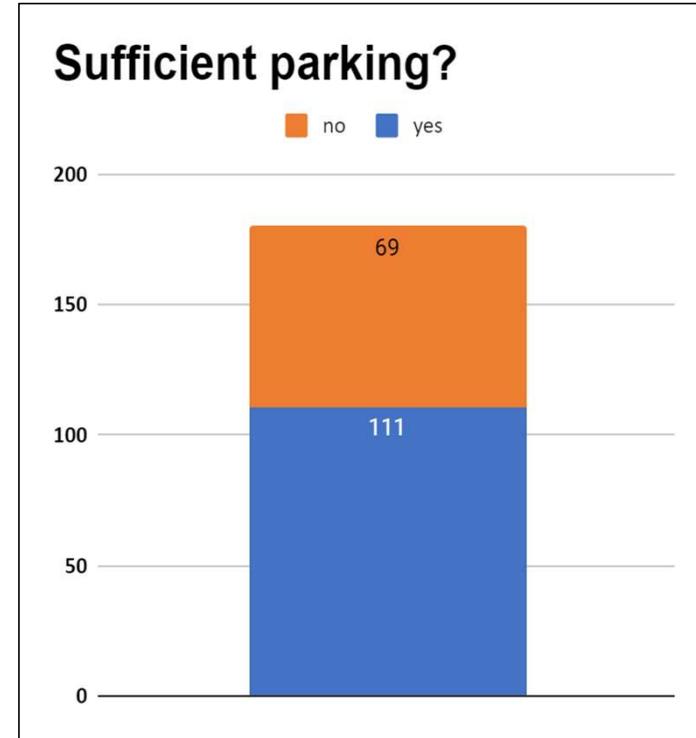
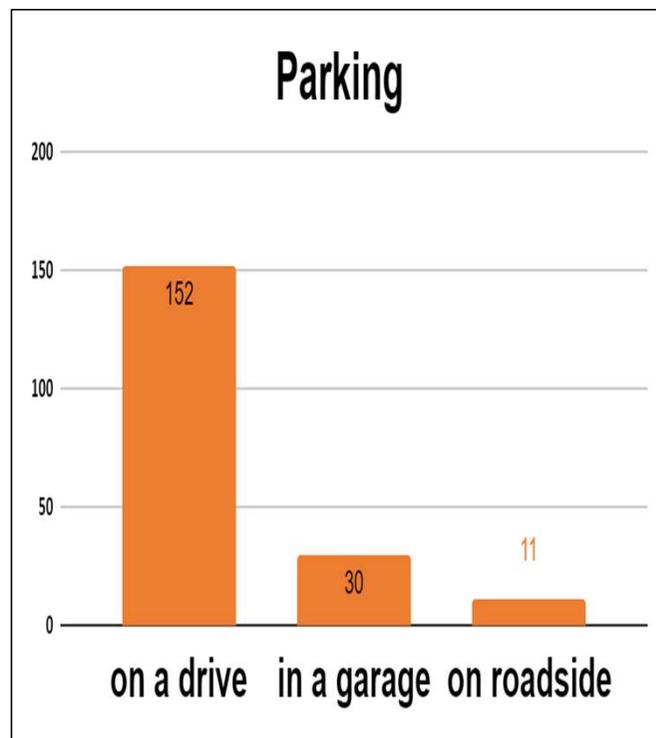
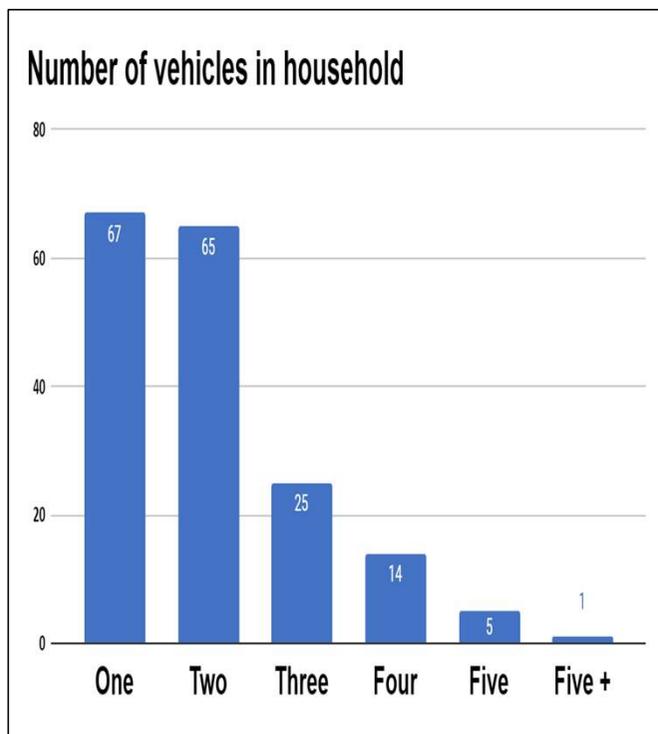


Parish demographics



Private transport

We asked how many vehicles were in the responder's household and what the situation was regarding parking in their area



We received many comments about parking availability in the area, and these have been summarized as follows:

Hayes Park Area - Need for visitor parking area and improvements to entry and exit to the area.

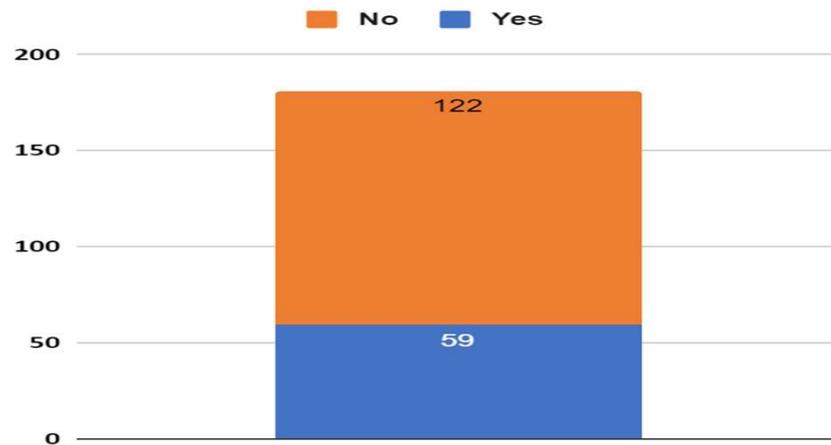
Rettendon Village - Concerns expressed about the parking of cars on the roadside and pavements in the village, suggestion to make the area in front of the bungalows in South View into parking area. Also require action for speed control as well as volume control when car boot sale is taking place.

Rettendon Common - situation has greatly improved since the freeway has been started.

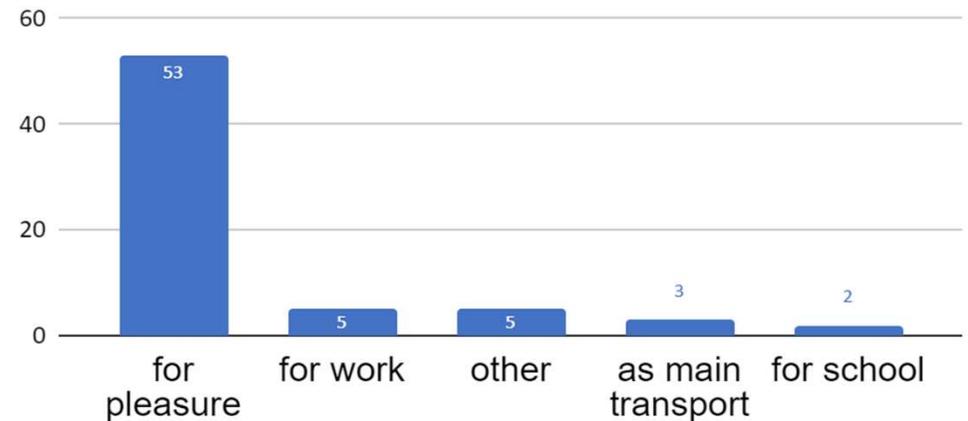
Battlesbridge - Only concern noted is around the area of the Hawk public house.

We asked about bicycle ownership and use

Cycle ownership?

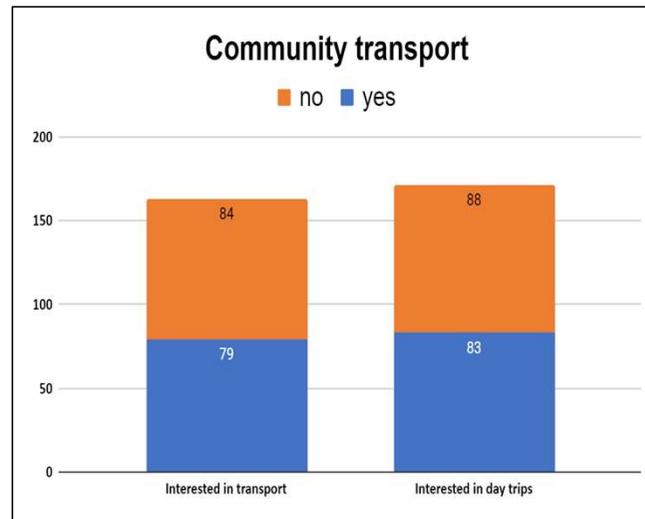
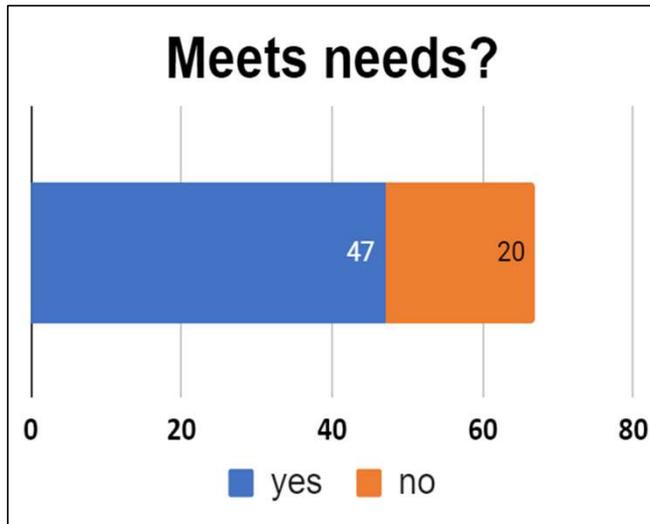
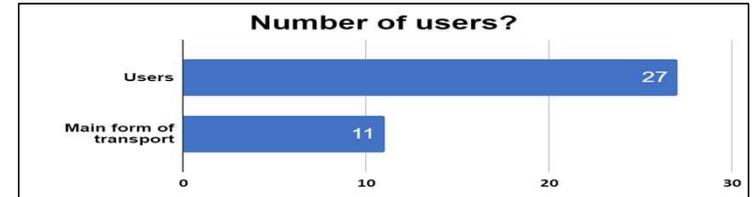
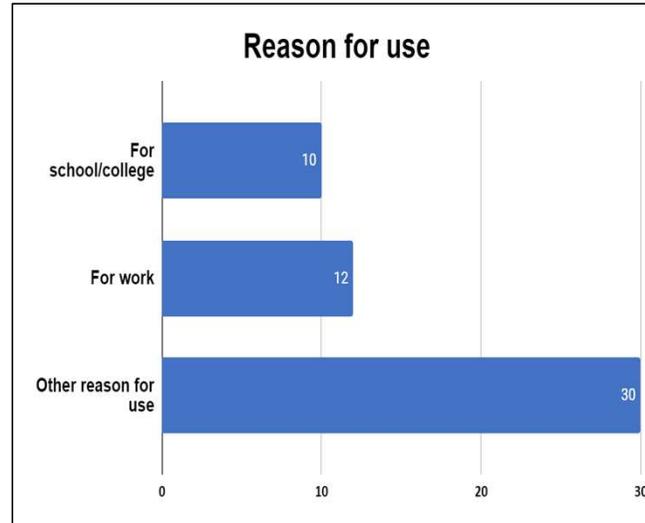
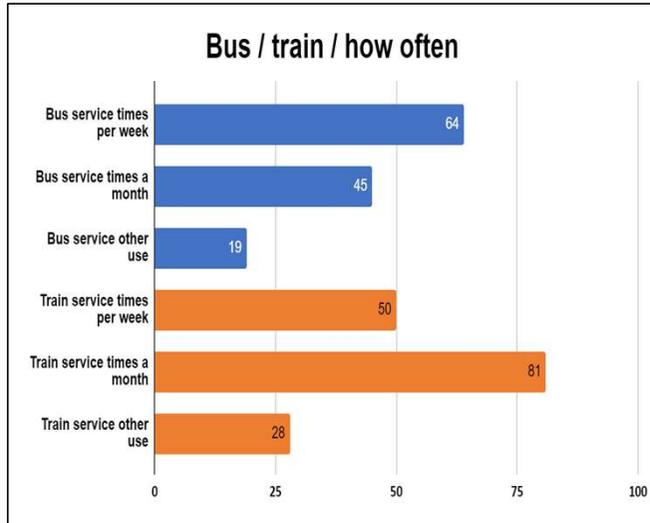


Cycle use



Community and public transport

We asked if anyone in your household uses public transport and if so what average amount and if there was any interest in Community Transport or organised bus trips



We asked if the public transport served your needs and what was good or needed improving, we received comments as summarized below:

Bus Service – Generally favourable comments about the current bus service and drivers provided by Arrow Dart.

Bus service improvements – More routes, regular times, visibility of timetables, longer running hours.

Rail Service – generally favourable comments on speed of trains and stations and station facilities

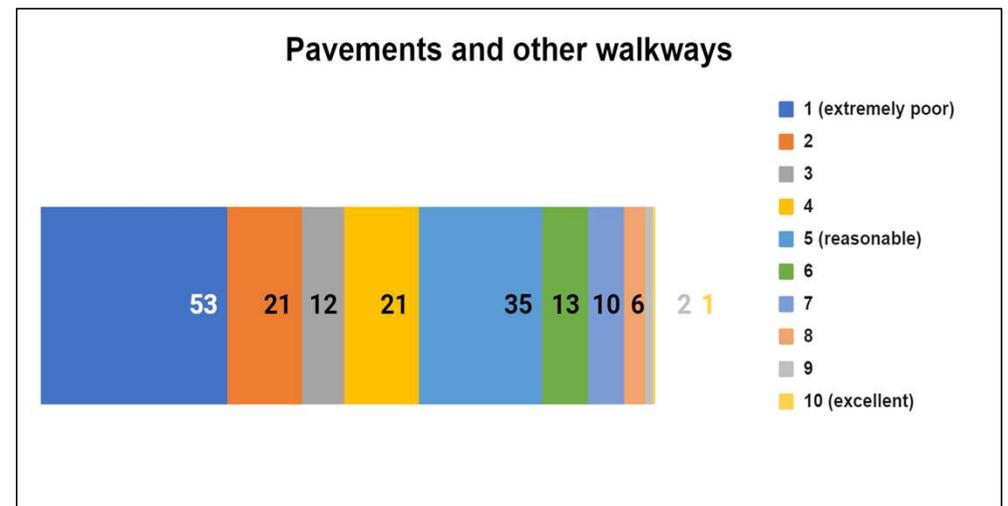
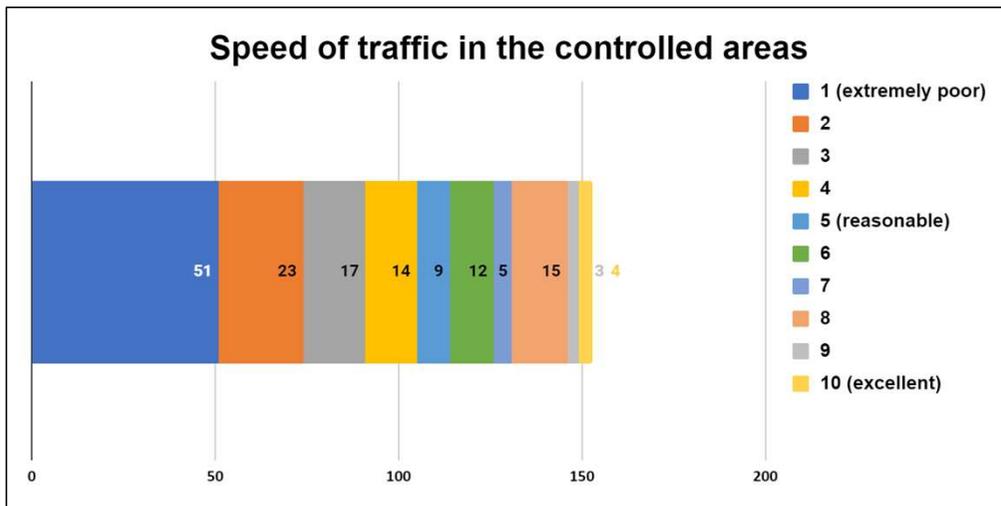
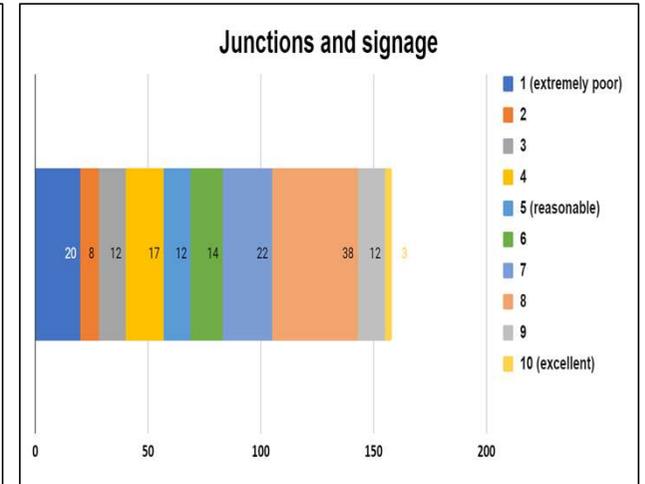
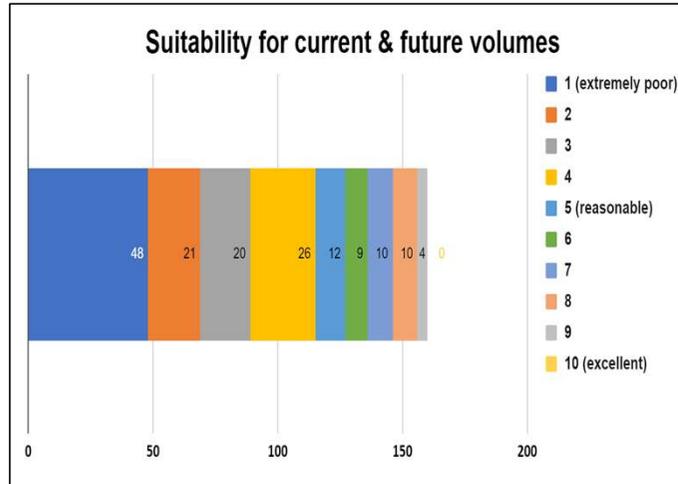
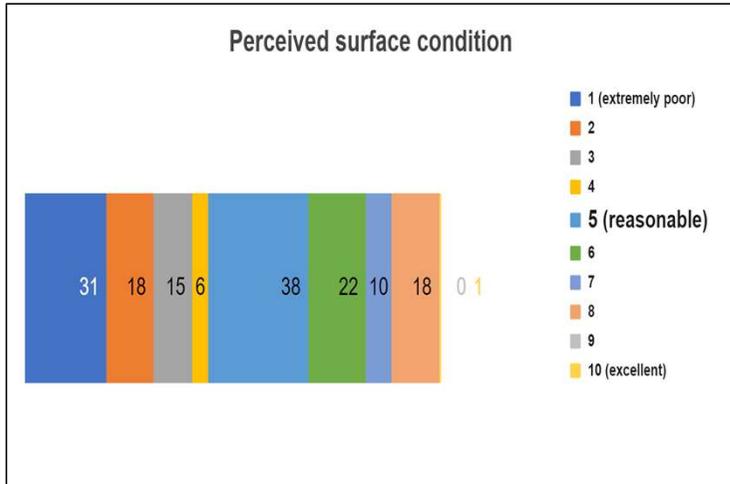
Rail Service improvements – More frequent trains, improve reliability and upgrade Battlesbridge Station.

We also asked if there was anything else you would like us to consider as far as public transport is concerned and the comments are summarized as follows:

Need to improve existing pavements and footpaths, provide cycle lanes on Burnham Road, and reduce the speed limit to enable safer access to Hayes Country park. Parking and speed control in the Rettendon and Rettendon Common areas.

Highways and footpaths

We asked how you would rate the local roads and pavements with reference to condition, suitability for current and future volumes, speed, signage where 1 is extremely poor and 10 is excellent.



Policing and security

We asked if responders are part of a neighbourhood watch scheme and if there are any concerns regarding security

Neighbourhood Watch member?

■ yes ■ no



Security concerns?

■ no ■ not overly ■ yes



We asked what the **Parish Council** could do to help, and the comments received are summarized below:

Neighbourhood Watch – more visibility and promotion of the scheme, help from local police on possible activity in the area, and links to report any activity back to the police.

Security and Policing – More regular and visible police presence in the area, especially in the rural areas, and ensure that our private security does not just patrol the populated areas. Need for a meeting with police to assist the residents in crime prevention measures. If possible, continue to try to get a **PCSO** for the area.

Other suggestions – CCTV in the Village Hall car park to try to stop the night-time activity, contact numbers for residents to report any activity to the police direct, and in the words of one responder “Don’t waste our time and money”.

Communication

IT and Broadband

We asked what the responders had in the way of equipment, broadband and their skillset in the use of the equipment and its normal use in the household

Broadband internet access

■ Has Broadband ■ No Broadband



Internet speed

■ Good ■ Variable ■ Poor



Equipment

■ Computer ■ Laptop ■ Tablet

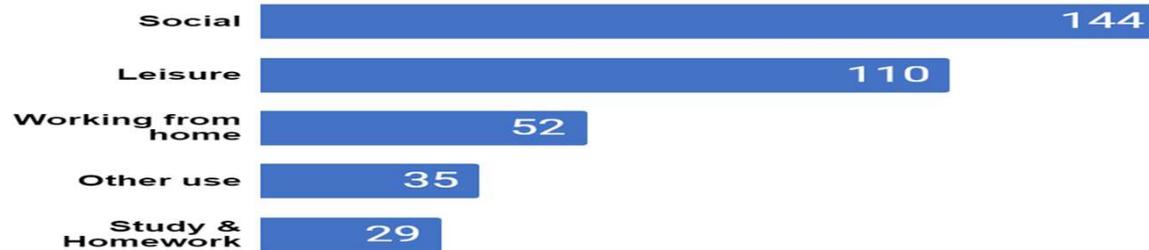


Skills

■ Good ■ Poor ■ Lacking ■ Need help



Purpose



Communication

Mobile phone signal

■ Good ■ Variable ■ Not good



Smartphone ownership

■ Smart phone owned ■ No Smart phone



Social Media

We asked if you use social media, what could be improved within the Parish context

Access to community laptop

■ In favour ■ Maybe in favour ■ Not in favour



Parish Council

We asked if the responders could advise on matters concerning the Parish Council

Attend PC meetings

■ yes ■ sometimes ■ no



Know how to contact a Parish Councillor

■ yes ■ no



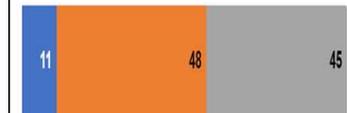
Read PC agenda & minutes

■ yes ■ sometimes ■ no



Visit PC website

■ yes ■ sometimes ■ no



Contacted a Parish Councillor

■ yes ■ no



Visit PC FB page

■ yes ■ sometimes ■ no



Rettendon & Battlesbridge newsletter

We asked if the responders read the Rettendon & Battlesbridge Newsletter

Read the R&B newsletter?

■ yes ■ sometimes ■ no



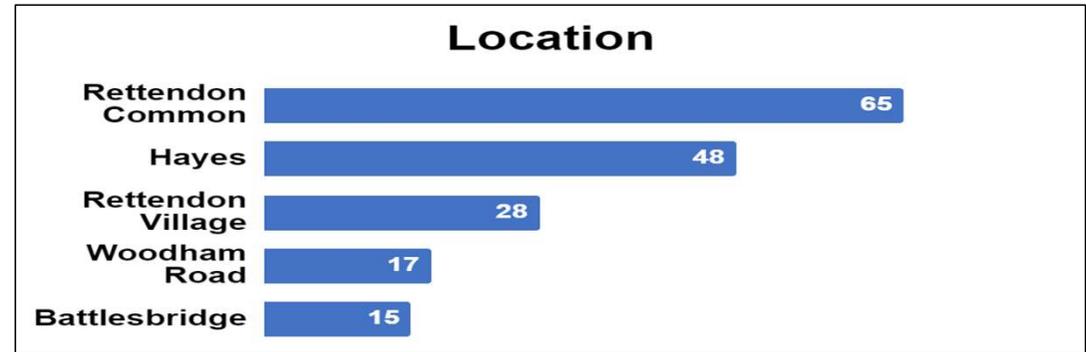
Paper or online

■ paper ■ online

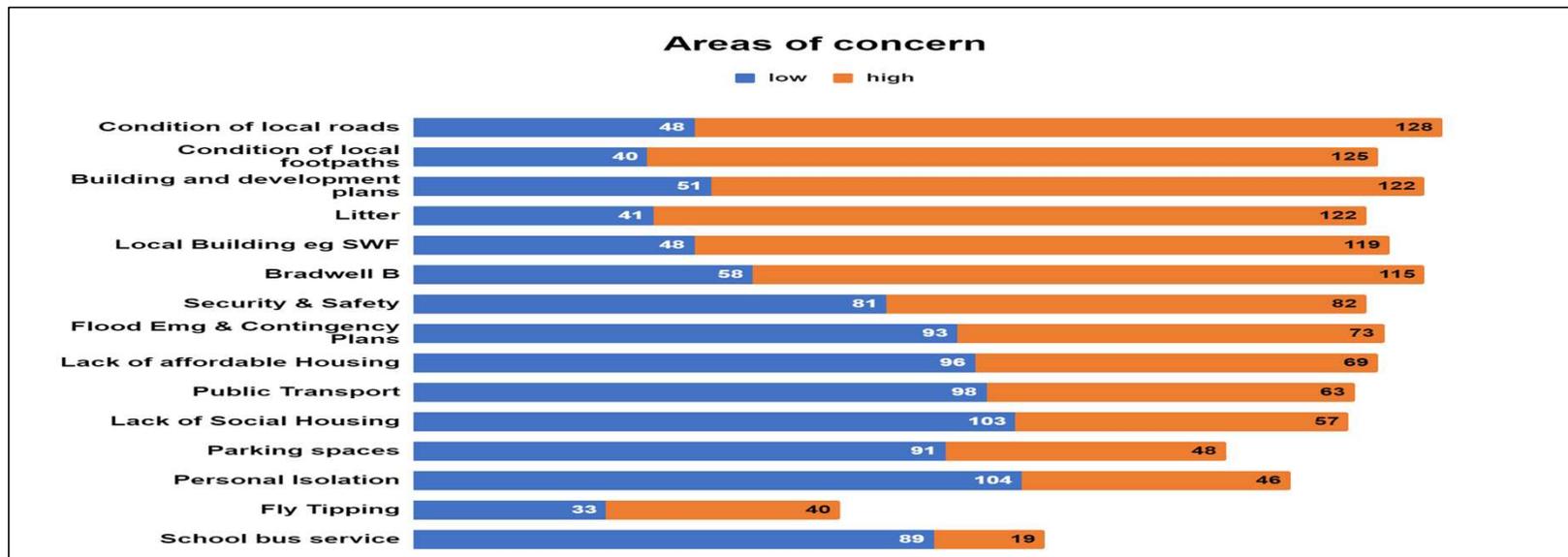


Our environment & housing

We asked which areas and type of property the responders lived



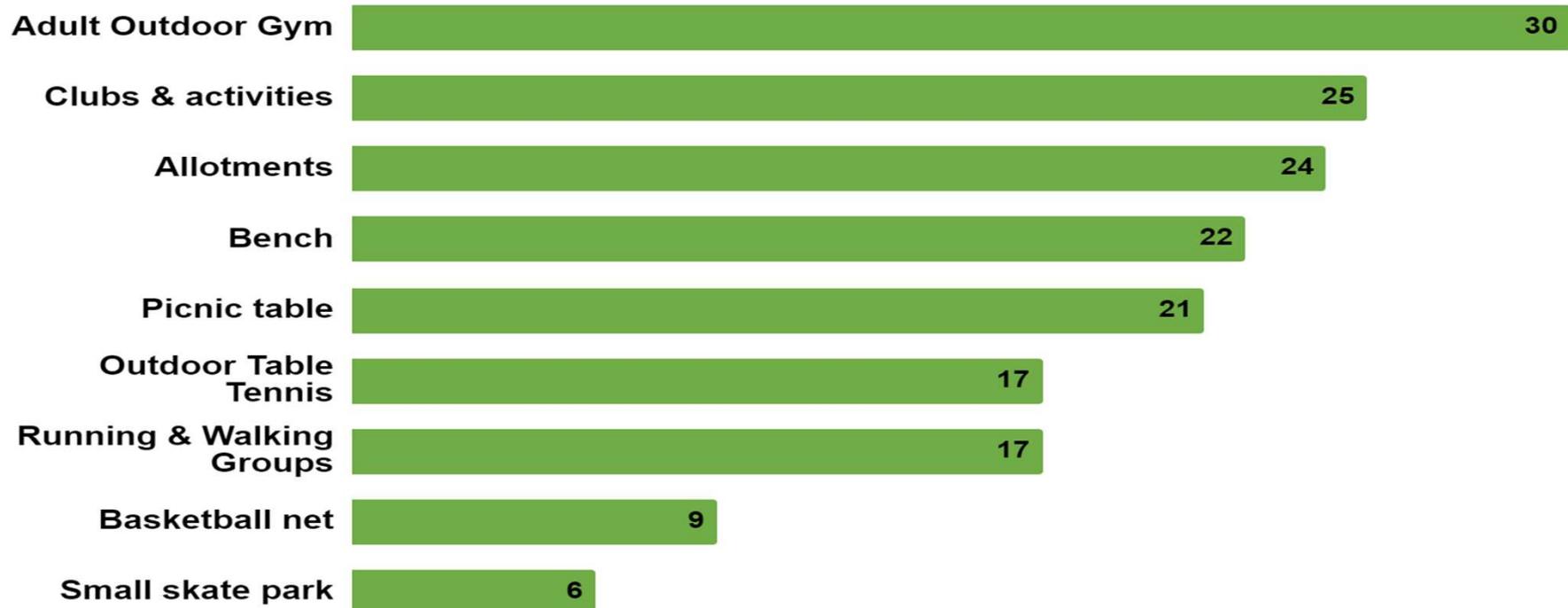
We asked for the responder's level of concern on Building, development plans, Fly Tipping, Litter and various other subjects on a scale of 1 to 10 where 1 = very low and 10 = very high concern.



Public space & amenities

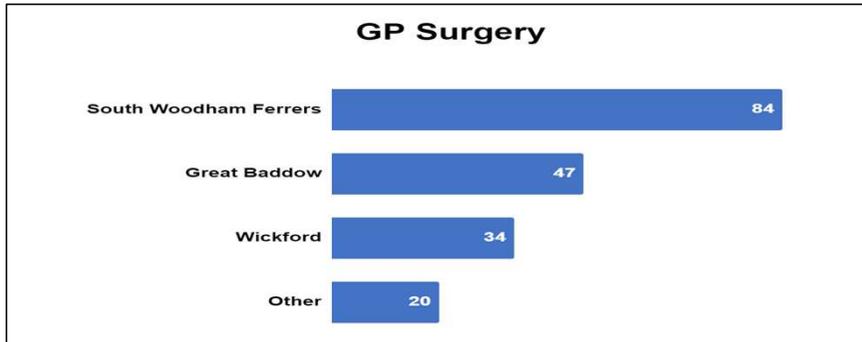
We asked what facilities the responders would like to see within the Parish, noting that the Parish Council can only work with the Trustees of the Bell Fields charities and Chelmsford City Council as they control what happens in the open spaces available

Public facilities desired

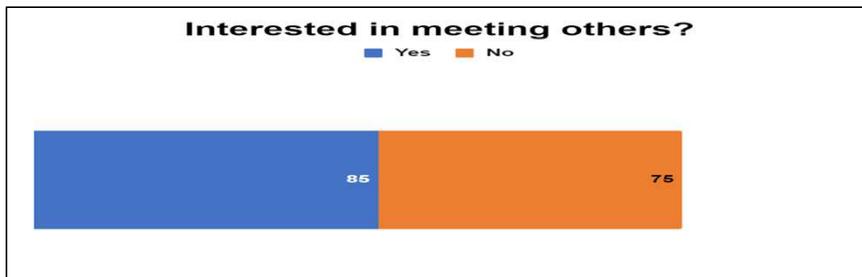


Health and wellbeing

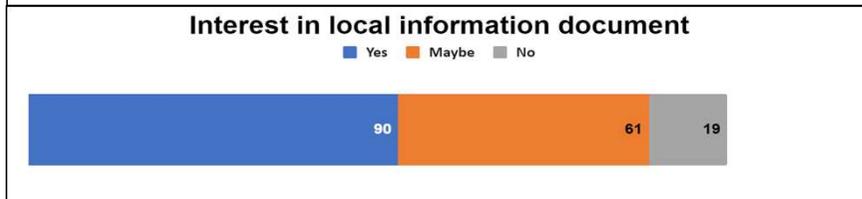
We asked where the responders GP surgery is located



We asked about interest in social and leisure opportunities



We asked if the responders would be interested in a document that lists local support, resources,



We asked what groups, organisations, or activities the responders took part or attended

