Kingsley and Links View Residents Association (KLVRA)

Meeting Minutes

Date of meeting: Thursday 25th July 2019 at 6-00 pm

Location of meeting: Heathers, Kingsley Park Terrace, Northampton.

Present:
Lord Bungle - Chairman
Heather Korbey - Deputy Chairman
Robin Smith
David Atkins - Secretary
Cathrine Russell
Lee Winterton
Phil Robins
Anjona Roy

Hazel Hiam

ApologiesElizabeth Staples

1. The minutes of our last meeting on 9th May

These were reviewed accepted and signed by our Chairman.

2. Acceptance of previous minutes.

- a. Proposed by Robin Smith
- b. Seconded by Phil Robins

3. Matters arising not in the minutes.

- a. Bungle attended a meeting of the Northampton Federation of Residents Associations. He obtained a quote of £5.00 to be a member of the Association which gave us access to Public Liability Insurance for £84 per year. The Committee accepted these quotes and asked Bungle to proceed. Bungle.
- b. A CCTV camera is now mounted on a pole on the corner of Collingwood Road and is able to rotate 360°.
- c. The new number 13 bus is a 35 seater bus and when Hazel rode on it there were about 20 passengers on board. The driver said that they need on average 10 passengers per journey to make it viable. David suggested that we make some A5 size signs to strap onto the bus stops with the timetable. David
- d. Lamppost posters David and Bungle will meet before the next meeting to agree on their content. David/Bungle

4. Advertising Posters

We agreed that we should make some A3 posters to put in local shop windows, eg. Alisons Chemist, It's a Gift, Chip Shop, Chicken Shop etc. Bungle said that he was able to print these on his print machine. - Bungle

5. <u>Business Plan</u>

We agreed that this should be changed to an "events plan" and will be discussed in more detail at the next meeting.

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6. Next Residents Meetings

The following dates were agreed for the next Residents meetings:-

- Pioneer on Wednesday 25th September Bungle can you arrange with the Pioneer please?
- Kingsley Park Working Men's Club on Wednesday 9th September David to arrange with the club.

AOB

- Hazel The "Neighbourhood Bus" will be touring Northampton to ask residents what
 is affecting them and their homes.
- Students many are leaving their unwanted belonging in the road when they leave,
 Bungle is shortly attending a meeting to discuss this, one idea is that students should
 register with the council when they move into accommodation, or that they are
 given different colour plastic bags that they can put their rubbish into for Veolia to
 take away.
- Cathrine Told us that Nationwide are closing their Kingsley Terrace and Far Cotton Branch's and despite a petition and plea's from Cathrine they are determined to continue, after our meeting Cathrine received the following e Mail from Nationwide.

"Dear Cllr Russell and Cllr Roberts,

Thank you for taking the time to speak last Thursday about the closure of our branches at Far Cotton and Kingsley Park Terrace. As we discussed, this was a carefully considered decision that we took to make sure we make the best use of members money and provide excellent service in Northampton.

During the call you mentioned that you would like more detail on how we calculated the percentage of members who exclusively use Kingsley Park Terrace and Far Cotton. Although we are unable to share the raw data as it is commercially sensitive, an exclusive member is defined as someone who used the branch twice or more in a year and only used the branch. In Kingsley Park Terrace 5% of members exclusively use the branch and in Far Cotton 9% of members exclusively use the branch, this compares to an average of 36% across all our branches.

We recognise that there are vulnerable members who need extra support during this change. We have identified many using our own systems and are in contact with them to discuss how we can continue to serve their needs.

However, your deep-rooted connection to the local area means that you may be aware of other members that will require assistance. We are very keen to help these members as much as possible and would appreciate if you could direct them to come into branch or call 0800 554 0774 (for the Far Cotton branch) or 0800 554 1457 (for the Kingsley Park Terrace branch) so that branch colleagues can discuss the changes with them. Emma, you mentioned the Far Cotton Residents Association. Are you are able to share contact details or put us in touch with them? We would be very happy to write to them so that we reach as many vulnerable members as we can.

Kind regards	ì,
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Guy

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Cathrine took this information with her when she went to the Links View Coffee meeting on Monday and will report back at the next meeting.

Next meeting – Wednesday August 28th at 6-00pm – Venue Heathers