



### **Are you ready for the end of analogue landlines?**

Essex County Council's Digital Essex team wants to make residents in Little Hallingbury aware that changes are coming to analogue landlines.

By 2025, traditional phone lines will be replaced by a digital landline service. This means that calls will be made over a broadband line.

For most residents, this change will be straightforward – you'll also get to keep your phone number. Your telephone provider will contact you before anything changes. It is important to respond and discuss what you need to do to ensure your service won't be affected.

The switch to digital landline services could affect some residents. If any of the following apply to you, or someone you know, make sure you contact your telephone provider:

- You don't have broadband
- You rely solely on a landline
- You use a personal alarm or healthcare device
- You live in an area with poor mobile signal
- You have additional needs

If you're confused, worried, unsure, or have any questions, call your telephone provider.

**Visit us at an event near you!** Digital Essex will be attending events across Essex this Spring and Summer, where we'll be sharing the latest information about changes to phone lines.

We are planning to attend the Saffron Waldon Neighbourhood Road Show event on the 10<sup>th</sup> of July. This is subject to change so please see the full list of events at [www.superfastessex.org/landline-switch-events](http://www.superfastessex.org/landline-switch-events).

BT is also visiting locations across Essex throughout May. For full details, visit their website at [www.bt.com/broadband/digital-voice/events](http://www.bt.com/broadband/digital-voice/events).

If you'd like to read more about the switch to digital landlines, visit Essex County Council's website: [www.essex.gov.uk/landline-switch](http://www.essex.gov.uk/landline-switch)