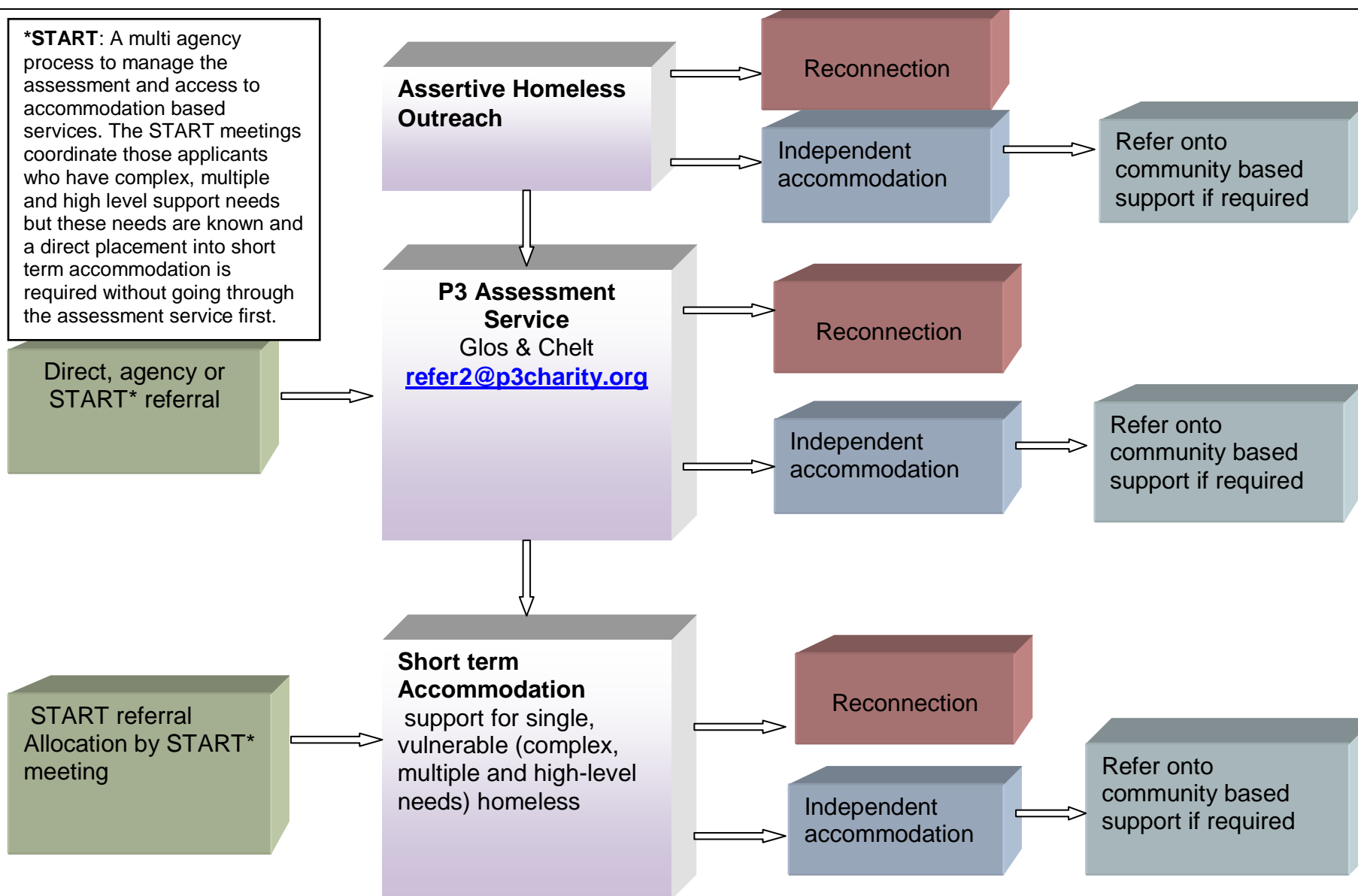


## Pathway for single, vulnerable (complex, multiple and high level needs) homeless adults in Gloucestershire

**\*START:** A multi agency process to manage the assessment and access to accommodation based services. The START meetings coordinate those applicants who have complex, multiple and high level support needs but these needs are known and a direct placement into short term accommodation is required without going through the assessment service first.



## **Universal Services**

### **Report a Rough Sleeper**

To report or to help anyone who is street homeless please use the following contact details:-

#### **St Mungo's Broadway Gloucestershire Assertive Outreach Team**

<http://www.streetlink.org.uk/>

Tel: 0300 500 0914

Streetlink app available for free download through Google Play and Apple App Store

### **District Councils**

All District Councils will offer advice to homeless people although not everyone can be offered accommodation, as it will depend on a number of factors.

#### **Gloucester City Specific Roofless Appointments**

For roofless clients Mon, Wed, Thurs and Fri 9am – 5pm and Tues 11am – 5pm.

Contact: 01452 396396

Office: Herbert Warehouse, The Docks

### **Job Centre Plus**

Jobcentres offer a range of help for those who are looking for work. Claims can be paid to those without addresses.

**Contact: 0845 6043719**

**Office: Spa Road, Gloucester**

### **Community Based Support**

Short term, intensive community based support to vulnerable adults. Support adults at risk of homelessness through home visits, running drop in sessions at local venues and group work activities. Range of drop in arrangements across County – **see attached sheet**

#### **Gloucester, Forest of Dean and Tewkesbury - Greensquare**

Contact 01452 726951, email [glos.support@greensquaregroup.com](mailto:glos.support@greensquaregroup.com)

[www.greensquaregroup.com/housing/support](http://www.greensquaregroup.com/housing/support)

#### **Cheltenham, Stroud and Cotswolds - P3**

Freephone: 08081682443 Email: [cheltenhamcbs@p3charity.org](mailto:cheltenhamcbs@p3charity.org); [stroudcbs@p3charity.org](mailto:stroudcbs@p3charity.org);

[cotswoldcbs@p3charity.org](mailto:cotswoldcbs@p3charity.org)

### **P3 – Assessment Service**

Provides emergency accommodation and a navigator centre for single people experiencing homelessness for 18 year olds and over

2 assessment units:

- Gloucester 8 beds.

Drop in (M-F) - 74 Worcester Street, Glos

- [Cheltenham 6 beds. Drop in \(M-F\) at Navigator Centre](#) - Montrose House, Wellington Street, Chelt

**Contact: 0808 178 6003**

[www.p3charity.org](http://www.p3charity.org)

### **Accommodation Based Support**

A range of supported housing schemes (175 bedspaces) provided across Gloucester City, Cheltenham and Stroud by Elim, Stonham, Riverside Housing Associations and Chelt YMCA – available to homeless people across the county

**Homeless Health Clinic**

The Homeless Health Clinic is available for homeless and vulnerably housed people.

**Vaughan Centre, 159 Southgate Street**

**Contact: 01452 523655**

**Turning Point**

Roads to Recovery Gloucestershire is an integrated community drug and alcohol recovery service

Contact: 0300 123 1512

**Drop in** venues – opening hours as follows:

- 7 Hubs across county of which 6 are open **Mon – Fri** office hours. 7<sup>th</sup> is open on Thursdays and Fridays.
- Cheltenham and Gloucester are open every **Saturday**, 11am – 4pm

**Evening** Opening hours are available at all Hubs as follows:

- Glos & Chelt : Tues and Thurs until 8pm

Hub Addresses

- Imperial Chambers, 41/43 Longsmith Street, Glos
- Bramery House, Alstone Lane, Cheltenham

**GARAS**

Gloucester Action for Asylum Seekers and Refugees will give help to asylum seekers, refugees and migrant workers.

**Contact: 01452 550528**

**Office: 111 Barton Street, Gloucester**

**Youth Services****Youth Support Service**

Access to information, advice and guidance for young people 16 – 25 year olds. They also have a youth housing advice service.

**Contact: 01452 426900**

**Offices: 92 – 96 Westgate Street, Gloucester**

**Gloucestershire Nightstop**

Provides temporary and emergency accommodation for 16 - 25 year olds. Young people must not be under the influence of drugs or alcohol nor must they have a history of violence.

**Contact: 01452 331330**

**G3**

Advice Line & Drop-in Service for 15 -19 year olds

Information, advice and guidance for homeless young people

**Contact: 03333 201800**

**Drop in sessions held: Monday – Friday 3pm – 6pm**

**Old School House, 72 Eastgate Road, Gloucester**

**Aspire Gloucestershire**

Accommodation based support for homeless 18-24 year olds who are not in employment, education or training.

**Contact: Tel: 01242 228999 or Email: [info@aspiregloucestershire.org](mailto:info@aspiregloucestershire.org)**

**[www.aspiregloucestershire.org](http://www.aspiregloucestershire.org)**

**Accommodation Based Services – Young people at risk** Range of schemes providing accommodation support and emergency placements