

Ealing Dyslexia Association Privacy Policy

Our contact details

Name: Beatrice Price

Address: 11 Bradley Gardens London W13 8HE

Phone Number: 020 8997 7510

E-mail: Beatrice@ealingdyslexia.org.uk

Website: www.ealingdyslexia.org.uk

The type of personal information we collect

We currently collect and process the following information:

- name and contact details as given, eg email address, telephone number, address.

How we get the personal information and why we have it

The personal information we process is provided to us directly by you for one of the following reasons:

Information on dyslexia

Advice on a specific issue related to dyslexia

We use the information that you have given us in order to respond to your request.

We may share this information with other organisations in order to provide you with appropriate information and advice.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information is:

Your consent.

You are able to remove your consent at any time. You can do this by contacting www.ealingdyslexia.org.uk, or beatrice@ealingdyslexia.org.uk

How we store your personal information

Your information is held by the volunteer you contacted until your request has been processed.

We keep can keep your contact details for up to a year. We will then delete your contact details held on any computers used by volunteers.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at 11 Bradley Gardens, London W13 8HE if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Ealing Dyslexia Association at 11 Bradley Gardens, London W13 8HE.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>