

18 October 2016

Dear Providers,

Re: YCYW Scope

We recently published proposed contractual arrangements for community health and care services that were to be the subject of further discussion and assurance during Preferred Bidder stage. We also advised that the commissioners would be undertaking further due diligence prior to confirming the final scope of the contractual arrangements for services from April 2017.

Our due diligence and assurance process consisted of making a Service by Service assessment of the following factors;

- Benefits to service users
- Promoting the integration and joint delivery of health and care services.
- Alignment of services to the core functions and duties of the Prime Provider.
- Ability for the Prime Provider to deliver service transformation at population level.
- Interdependencies with other health and care services and pathways.

Consideration was also given to the optimal positioning of services within the Prime Provider in respect of;

- Current Interdependencies including co-commissioning arrangements and interdependencies with other services and pathways.
- Provider Rationale (view from the Prime Provider of their proposed positioning of the service i.e. in the Prime, a Material Sub-Contractor or Partner, or provided by a Dynamic Purchasing Arrangement).
- Impact on the local market.
- Service Transition Issues.

This process has now concluded and I am writing to confirm our intentions for each of the specified community health and care services, as detailed in Appendices 1 to this letter. As you will note, services have been aligned under three headings, detailed below:

1. Services to be delivered directly by Virgin Care

Many of these services will be delivered as an integrated health and care service, with clinicians and specialist practitioners working alongside each other in integrated locality teams. It is therefore appropriate to locate them within the same prime provider.

In addition, a significant number of people, particularly those living with long term conditions or complex needs, will be accessing a range of services at any given time, and the need to deliver joined up care and support, working to a single plan, is paramount.

Transferring the services to be delivered directly by Virgin Care will allow them to establish a system leader role within these services which will include: establishing visibility and credibility with other providers; leading on service redesign; driving transformation and ensuring the benefits are realised by the wider community; promoting the delivery of integrated health and care services, particularly for people with complex and specialist needs; establishing a high standard of clinical effectiveness across all health and social care services.

2. Mental Health Services

The due diligence process has highlighted the need to give further consideration to the positioning of mental health services, particularly those currently provided by AWP and AWP's relationship to the Prime Provider.

Commissioners recognise the benefits of the Mental Health collaboration but there are some further areas of due diligence that will need to be considered before confirming the final position of the service. These include;

- ability to build on Adult Acute Care Pathway work recently commenced across 6 AWP localities, and
- effective management of the hot points of step up and step down care into and out of inpatient facilities.

It is the CCG's intention to be party to the Bristol CCG led co-commissioned two year multi-lateral contract for AWP services commencing April 2017. However during the life of the contract it is likely we will need to implement changes in the way the service is contracted for in line with our final agreed arrangements for community health and care services.

Commissioners will lead an end to end pathway review commencing 17/18 to determine the best arrangements for delivery of the full range of community and inpatient mental health services across health and social care and including provision to both children and adults. Services will be developed within the proposed Mental Health Collaboration which will be led by Virgin Care; with the full participation of all other members including a combination of voluntary, community and social enterprise organisations.

3. Services to be sub-contracted from Virgin Care to other providers

The Prime Provider will be expected to lead a process of transformation by building provider capacity and the delivery model to meet the terms of the contract and to design care pathways that will most effectively meet the needs of our population. A number of services, and service providers have been identified as being best delivered through a sub- contracted arrangement with Virgin Care as the prime provider. The factors that have been taken into account include: the proven track record of the provider in service delivery for the particular service; the local or national expertise of the proposed sub-contracted partner in the particular field; the current arrangements for delivery of services and quality of provision; the ability of the provider to work alongside Virgin Care to maximise the potential of small and medium enterprises, the strengths of the voluntary sector and to harness the assets of local communities.

Arrangements for contracting with sub contracted providers within the Dynamic Purchasing System (DPS) framework will be confirmed on an individual basis with each provider in line with the particular service specification to be delivered.

The full scope of the contractual arrangements as outlined above, will be submitted within the Full Business Case to be presented to the governing bodies of the CCG and Council on November 10 2016

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Mike MacCallam', with a long horizontal stroke extending to the right.

Mike MacCallam

Senior Commissioning Manager
BaNES CCG and B&NES Council

Cc: Andy Rothery, Finance Partner

Cc: Jane Shayler, Director, Integrated Health & Care Commissioning

Cc: Tracey Cox, Chief Officer BaNES CCG

Appendix 1: Contract Scope

Table 1: Services to be directly provided via Virgin Care

Over the life of the contract we foresee that a number of the services directly provided may change and Virgin will be subcontracting elements of the services they directly provide to other providers.

Reference number	Service Name
Statutory Services	
PD1	Adult Social Care Statutory Services
PD2	Continuing Healthcare
PD3	Children's Statutory Services
Non Statutory Services	
SD1	Public Health Nursing
SD5	B&NES Community Children's Health Service
SD7	Children's Bladder and Bowel Service
SD8	Children's Community Nursing and Psychology Service
SD9	Children's Continuing Care
SD10	Children's Learning Disability Service
SD12	Children's Speech and Language Therapy
SD13	Community Based Adult Audiology and Hearing Therapy Service
SD15	Community Bladder and Bowel Service (Adults)
SD17	Community Hospital Inpatients
SD19	Community Nursing (Adults)
SD26	Falls and Movement Disorders
SD31	Integrated Reablement Service
SD32	Integrated Sexual Health
SD35	Lymphedema Nursing
SD36	Medicines Optimisation
SD38	Physiotherapy Services
SD40	Orthopedic Interface Service
SD42	Paediatric Audiology Service
SD43	Adults with a learning disability
SD46	Specialist Cardiac and Respiratory Service

Reference number	Service Name
SD47	Specialist Diabetes Service (Adults)
SD48	Specialist Neurology and Stroke Service (Adults)
SD49	Speech and Language Therapy (Adults)
SD51	Urgent Care facility at Paulton Community Hospital
SD53	Youth Offending Service Nurse
SD54	Podiatry Services

Table 2: Services to be provided via a Mental Health Collaboration led by Virgin Care (subject to Pathway Review led by the Commissioner)

Reference number	Service Name
SD14	Community Based Mental Health Pathway
SD20	Community Mental Health Services for Older Adults and those with Dementia
SD33	Intensive Service
SD37	Mental Health and wellbeing Recovery Service
SD41	Overarching Spec for Integrated Mental Health and Wellbeing Service
SD44	Primary Care Liaison Service
SD45	Primary Care Talking Therapies Service
SD56	Early Intervention

Table 3: Services to be provided by or in partnership with delivery partners (material sub-contractors)

Reference number	Service Name
SD2	Adult Carer's Centre
SD6	Care at Home Service
SD11	Children's OT and Physiotherapy Service
SD16	Community Equipment
SD18	Community Opportunities for Older People Who are living with dementia
SD22	Dementia Support Service
SD23	Direct payments and personal budgets
SD24	End of Life

Reference number	Service Name
SD25	Extra Care Housing Services
SD27	Home from Hospital/Home Response Service
SD28	Housing Related Support Homelessness Prevention Services
SD29	Housing Related Support - Positive accommodation and support pathway
SD30	Independent Living Service
SD39	NHS Health Checks Programme
SD50	Substance Misuse
SD52	Wellness Service - Lifestyle and Wellbeing Support

Note: SD4 Advocacy; These services have been taken out of scope of the Prime Provider model. This decision has been taken to ensure that commissioned services are separate from any of the service delivery functions; ensuring users have independent access to support and guidance.