

**Our Commitment to You**

We are working together because we are all committed to improving the health and wellbeing of people in Bath & North East Somerset and to ensuring that those who need treatment, care or support, have the best experience possible.

Our promise to you is to put you, your family and your communities at the heart of what we do so that together we can make things even better.



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Avon and Wiltshire **NHS**  
Mental Health Partnership NHS Trust




Royal United Hospitals Bath **NHS**  
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## Introducing the partners



Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) is a significant provider of mental health services across an area covering Bath & North East Somerset, Bristol, North Somerset, South Gloucestershire, Swindon and Wiltshire.

As a partnership trust, we have important responsibilities to work together at a local level with other public bodies, such as local authorities; the police and the criminal justice system including prisons and also with the voluntary sector. This is to ensure we provide a joined up service for the communities we serve. Our purpose is to provide the highest quality mental healthcare that promotes recovery and hope. We have defined our values as "PRIDE"; Passion, Respect, Integrity, Diversity and Excellence.



Bath and North East Somerset Enhanced Medical Services Plus (BEMS+) is a local not-for-profit organisation working across the community to provide care and clinical services for patients on behalf of all 27 GP practices in Bath & North East Somerset.

It develops innovative projects to improve GP access and services for patients. Its work supports the national vision for better local, community-based care by supporting the needs and ambition of General Practice. Our work includes both clinical and non-clinical services – Deep Vein Thrombosis; Vasectomy;

Community Dermatology; Community Fracture & Soft Injury Clinic, NHS Health Checks Outreach Service, Focused Weekend Working Service and a Referral Support Service. We also provide a local education network for health professionals across the community.



Dorothy House Hospice Care (DHHC) is a leading, independent charity providing palliative and end of life care across 700 sq miles, serving a population of 550,000 people. DHHC is a key provider of services for Bath & North East Somerset, Wiltshire, and Somerset Clinical Commissioning Groups.

Specialists in complex palliative and end of life care, DHHC aims to pioneer its delivery of best practice care and support, tailored to the needs of people with life-limiting illness, their families and carers.

The majority of our care is delivered in the home and the community including our Nurse Specialist teams working in partnership with GPs and a growing Hospice at Home Service. We also provide inpatient care, pre- and post-bereavement support, rehabilitation programmes, complementary, creative therapies and more. DHHC's aim is to equip individuals and communities with the knowledge and skills to respond to life-limiting illnesses with dignity, compassion and - above all - humanity.



The Royal United Hospitals Bath NHS Foundation Trust provides acute treatment and care for a catchment population of around 500,000 people in Bath, and the surrounding towns and villages in North East Somerset

and Western Wiltshire. The hospital has a comprehensive range of acute services including medicine and surgery, accident and emergency services, and diagnostic and clinical support services plus we provide outpatient, diagnostic and some day case surgery in community hospitals.

Our vision is to lead the way in patient care, with a reputation that is built on excellence – in our safety and quality of care, in our ground breaking research and services, in the way we develop our people, in our strong relationships with our partners and in every patient experience.



Sirona care & health CIC is a not-for-profit social enterprise providing NHS and local authority community health and adult social care services. We work mainly in Bath and North East Somerset and South Gloucestershire.

We do not have shareholders and do not pay dividends. As a community interest company, any surplus is reinvested into services, staff, development, technology and the communities we serve.

People are at the heart of Sirona—the individuals who use our services and our staff who deliver those services. We aim to provide care and support to people who use our services in a way that our staff would wish to receive the care themselves, with skill, compassion and respect. The care we provide is designed around the needs of the individual and we support people to achieve their own goals. We also promote good health and well-being.