

## **Bromley deafPLUS**

Bromley deafPLUS offer a range of services, including Information and Advice, Equipment Demonstrations and Social Groups. The charity also provide NHS hearing aid batteries.

### **Information and Advice**

One to one confidential support for:

- Welfare benefits
- Housing issues
- Consumer issues
- Any other issue you may have

### **Equipment Demonstrations**

Bromley deafPLUS provides equipment assessments and demonstrations for Deaf and Hard of Hearing people in conjunction with the Bromley Equipment Officer who does home visits. The type of equipment the charity demonstrate includes:

- TV loop systems
- Alerting devices
- Personal listening devices
- Telephone amplifiers

### **Social Groups**

Bromley deafPLUS run a variety of social groups including:

Hard of Hearing Group – this group meets twice monthly for tea or coffee and cake and a chat. Once a month there is a guest speaker. The team have been visiting the members of the group, at a socially safe distance. Below are some testimonials from some of the members of the group:

- *“This keeps the club going by visiting us and phoning us”*
- *“You don’t realise how much it means to me, to know you are there, looking out for me”*
- *“Grateful for your service and appreciated the visit”*
- *“You are doing a wonderful thing supporting us.”*

Currently this group is online but they are hopeful to meet face to face once again very soon.

Tinnitus Support Group – this group meets every 3 months. A guest speaker is at each meeting where people can ask questions. Tinnitus can be very upsetting and distressing. As part of this group, you feel that you are not alone and other people can understand what you are going through.

BSL practice Group – a group to practice your British Sign Language skills. This group is currently online via Zoom and has really taken off. Members are from as far away as Plymouth and Bristol!

#### NHS Hearing Aid Batteries

Bromley deafPLUS provide NHS hearing aid batteries to anyone living in Kent. Pop in to the office to pick up your supply. Bromley deafPlus also run a Retubing and Maintenance Clinic in conjunction with Hi Kent once a month.

If you need more details then please contact Leo Mansell the Centre Manager:

Email – [leo.mansell@deafplus.org](mailto:leo.mansell@deafplus.org)

Phone – 0208 315 2550

Mobile – 07732 449349 (text messages only)

If you would like to know more about this charity work, visit their [website](#)