



An exciting new partnership between P3, CCP and ARA

Why is ACTION Glos needed?

There has been growing awareness of a small group of homeless individuals in Gloucestershire experiencing overlapping and challenging issues such as offending, drug and alcohol misuse and poor mental health. There is a concern that these individuals with complex and multiple needs may 'fall between the gaps' in policy and/or be channelled into separate and uncoordinated services. As a consequence, a different and innovative approach to engage with and improve the outcomes for this group of people is now required.

The Gloucestershire Commissioning Partnership was awarded funding from DCLG to commission a 3.5 years payment by results service.

From October 2017 ACTION Glos will provide intensive support to 110 entrenched rough sleepers and repeat users of homeless services across Gloucestershire. A range of innovative support methods will help those who have not responded to previous and traditional services. Its purpose is to help each individual to access and sustain housing and wider outcomes.

Eligibility Criteria

- Aged over 18
- Single or not living with their family
- Not pregnant and without dependent children
- Homeless as defined in the homelessness legislation
- Has a history of rough sleeping (seen rough sleeping at least 6 times over the last 2 years) OR has spent at least 3 years interacting with homelessness services, including ABS
- Has at least two other complex needs, including but not necessarily limited to:
 - Substance misuse
 - A history of offending
 - A history of anti-social behaviour
 - Mental health problems (including self-reported)
 - A history of rough sleeping
- Is currently not being adequately or effectively supported through existing service provision



Referrals

The Gloucestershire Commissioning Partnership has undertaken comprehensive consultation with the Countywide Rough Sleepers Assertive Outreach Team and all of the Accommodation Based Support providers across the county to identify a longlist of people who are eligible for this service. Any of these individuals who are found and agree to engage with the new service will become part of the 'cohort'. Entry into the cohort can happen up until the end of Year 1 of the service (ie until end September 2018), or until the cohort is filled (ie 110 individuals have been registered into the service) - whichever happens sooner. ACTION Glos will engage and support with the cohort over the lifetime of the project.

People newly eligible for the service in Year 1 who are not already on the 'longlist' can also be referred within the timeframe above. Please contact Chris Keppie for further information:

chris.keppie@gloucester.gov.uk or 01452 396569

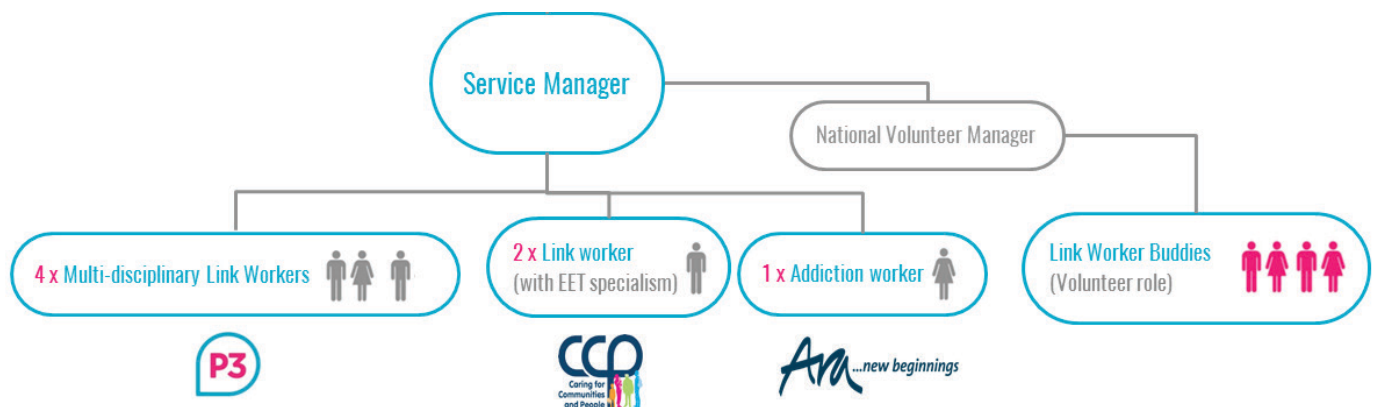
How the service will work

A team of trained Linkworker's will support clients to meet a range of positive outcomes over the project lifetime. Support will be provided in any setting, linking in with and interacting with existing services focusing on the following outcomes:

- Finding and sustaining accommodation - Accommodation options will include:
 - Housing First reconnection
 - Sustainment of existing at-risk tenancies
 - Mediation with family and where appropriate supported housing.
- Wellbeing focusing on Addiction and Mental Health
- Training, volunteering and employment

Staff Team

From October 17, we will sign up approx. 9 people per month onto the programme. As the cohort numbers increase, staffing numbers will increase. The model below shows the team at full capacity.



Contact information

For more information about the project please contact

Ella Hawkins, Service Manager

T: 01452 221698

M: 07972575891

Email - ella.hawkins@p3charity.org

